

**REPLY UNDER 37 C.F.R. §1.116
EXPEDITED PROCEDURE - EXAMINING GROUP 3685**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Carey E. Garibay et al.

Appln. No.: 10/664,473

Confirm. No.: 4342

Filed: September 17, 2003

Title: SELF-SERVICE CUSTOMER LICENSE
MANAGEMENT APPLICATION ALLOWING SOFTWARE
VERSION UPGRADE AND DOWNGRADE

PATENT APPLICATION

Art Unit: 3685

Examiner: Charles C. Agwumezie

Customer No. 23910

RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This REPLY is in response to the Final Office Action of October 21, 2009. Please amend the above-identified application as follows:

Amendments

Please amend the above-identified application as follows:

A Listing of the Claims begin on page 2.

Remarks begin on page 17.